

Job Title: Delivery Manager

Department: Digital Delivery

Location: Mayfair

Salary Competitive salary plus a generous benefits package

Contractual Hours Full-Time Equivalent (37.5 hours per week)

Job Summary Responsible for ensuring that products and services are delivered effectively on time and with a high standard of quality. Success in this role will be determined through keeping delivery on-track, aligning stakeholders, motivating the team and ensuring value is delivered efficiently while fostering a culture of effective communication and delivery.

Key accountabilities

Delivery & Execution

- Agile and project management expertise – skilled in agile delivery methods, able to adapt approaches to context.
- Planning & prioritisation – breaking down work into deliverable pieces, managed dependencies and timelines.
- Identification, tracking and mitigation of risk and escalations as appropriate
- Maintains delivering standards, ensuring outputs meet agreed acceptance criteria
- Ensures squad runs smoothly, delivers value and continuously improves.

Stakeholder & People Management

- Communicates effectively with business sponsors, clients, product managers and developers to align expectations
- Builds high performing cross-functional teams, balancing workloads, resolving conflicts and fostering collaboration
- Removes blocked for the team and creates an environment where individuals can excel
- Supports stakeholders and teams through business and process change

Business & product understanding

- Delivering value, not just outputs e.g. understanding the why behind delivery
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- Commercial awareness of costs, budget, resource constraints, making trade-off decisions appropriately
- Ensures delivery aligns with client needs and outcomes

Communication & continuous improvement

- Clear communication – transparency through communication, reporting, showcasing progress and simplifying complex issues.
- Handles competing priorities diplomatically through negotiation and conflict resolution while maintaining momentum
- Committed to continuous improvement, driving retrospectives, feedback loops and adoption of better practices/tools.

Competencies/skill set

- Getting things done
- Communication & Sharing Knowledge
- Customer Service
- Effectiveness & Adaptability
- Team Working
- Organisation

Qualifications/experience required

Essential

- Minimum 5 years' experience delivering technology, business change, or digital transformation initiatives in an Agile environment, with proven success leading cross functional teams, managing stakeholders, mitigating risks, and delivering measurable business value.
- Experience managing project plans, roadmaps, dependencies, risks, and issues.
- Demonstrable track record of delivering outcomes on time and within agreed constraints.

Desirable

- Experience gained within a financial services and wealth management environment
- Experience with Scrum, Jira, and delivery governance frameworks

To apply, please email your CV and cover letter to recruitment@killik.com.

We are committed to ensuring a fair and inclusive process. If you require any reasonable adjustments under the Equality Act 2010 (for example, accessibility support or alternative formats), please let us know in advance so we can make the necessary arrangements. Your personal information will be handled in accordance with the UK GDPR and our [privacy policy](#).

Recruitment Process

At Killik & Co, we are committed to conducting a fair, consistent, and transparent recruitment process. While the structure may vary depending on the position, candidates can typically expect the following stages:

1. **CV Review** – All applications are anonymised, then assessed against the essential and desirable criteria outlined in the role profile.
2. **First Interview** – An initial conversation designed to explore your professional background, core competencies, and motivation for the role.
3. **Second Interview** – A more detailed discussion with the hiring team, which may include technical questioning, competency-based evaluation, or discussion of relevant experience.
4. **Third Interview (where applicable)** – For certain roles, an additional stage may be required, such as a presentation, case study, or meeting with senior stakeholders.
5. **Offer or Decline** – Following completion of all interviews, we will communicate the final outcome. Successful candidates will receive a formal offer subject to any required pre-employment checks.

While we endeavour to respond to all applications, unfortunately, this may not be possible for vacancies with high volumes of applications.